

FREQUENTLY ASKED QUESTIONS

Who is this plan best suited for?

We recommend this plan to homeowners who never want to come home to uncomfortable temperatures, a flooded basement, or the lights not working.

If I sign up today, will I receive the 10%* discount?

Yes, if you sign up today, you will receive your discount up to \$250 per project.

Can the system check I just paid for be covered if I join today?

Yes, if you sign up for an annual membership.

How often will I be billed?

You will be auto-billed once per month, or in full once per year.

Do I need to call for my yearly maintenance visits?

No. GEN3 will contact you when your visits are due and schedule a time that is convenient for you.

How do I extend my warranty to 5 years?

Purchase a maintenance plan within 1 year of your project completion. Members who are in good standing with annual system checks and payments will have their warranty period extended to 5 years.

Can I transfer my plan if I move?

Yes, just give us a call and let us know.

Is there a penalty for canceling?

No, but your coverage will stop as soon as you cancel including any extension of our standard warranty period.

CALL GEN3
215.512.4102

**& BECOME A
MAINTENANCE
MEMBER
TODAY!**

**Our home maintenance plans
guarantee that your systems
will be routinely inspected by
your friendly neighborhood
home experts.**



215.512.4102

Maintenance



MADE EASY!

SERVICES:
Electrical Upgrades
Heating & Cooling

WHY GEN3?

Maintaining your home's electrical and HVAC systems doesn't have to interfere with your day-to-day life. Our residential maintenance plans

guarantee that your systems will be routinely inspected by your friendly neighborhood home experts. Our customer-first values give you peace of mind that everything will be fine. And don't worry, we'll contact you!



Becoming a GEN3 maintenance plan member ensures the highest quality service at the most competitive rates.

GEN3 SYSTEM MAINTENANCE...

AS EASY AS 1-2-3

ELECTRIC & HVAC SYSTEMS \$18.95/month

① Maintenance & Safety

- Electrical system annual home safety inspection
- Electrical code review (changes occur every 3 years)
- Smoke and CO detector battery checks
- Heating & Cooling system (s)
- Seasonal startup and evaluation (s)

② Priority Scheduling

- Move to the front of the line
- No dispatch fees or emergency trip charges

③ Extra Savings

- 10% off suggested repairs *
- 10% off planned upgrades *

** Discounts will be applied up to \$250 per project*

EXTEND YOUR WARRANTY TO 5 YEARS

Members Savings

GEN 3 SERVICE	YOUR PRICE	NON-MEMBER PRICE
Emergency Trip Charge	\$0	\$149
Saturday Trip Charge	\$0	\$39
New Smoke/CO Detector	\$87	\$97
Replace GFCI Outlet	\$78	\$87
100 amp Service Replacement	\$2480	\$2757
System Cleanings	\$135	\$150
AC System Recharge – 2lbs	\$490	\$545
Boiler Drain & Fill – 2 Story Home	\$292	\$325

**Prices may vary from examples*

